MSCI SECOND QUARTER 2018

Earnings Presentation

August 2, 2018



FORWARD – LOOKING STATEMENTS

- This earnings presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including without limitation, our full-year 2018 guidance. These forwardlooking statements relate to future events or to future financial performance and involve known and unknown risks, uncertainties and other factors that may cause our actual results, levels of activity, performance or achievements to be materially different from any future results, levels of activity, performance or achievements expressed or implied by these statements. In some cases, you can identify forward-looking statements by the use of words such as "may," "could," "expect," "intend," "plan," "seek," "anticipate," "believe," "estimate," "predict," "potential" or "continue," or the negative of these terms or other comparable terminology. You should not place undue reliance on forward-looking statements because they involve known and unknown risks, uncertainties and other factors that are, in some cases, beyond our control and that could materially affect our actual results, levels of activity, performance or achievements.
- Other factors that could materially affect actual results, levels of activity, performance or achievements can be found in MSCI's Annual Report on Form 10-K for the fiscal year ended December 31, 2017 filed with the Securities and Exchange Commission ("SEC") on February 26, 2018 and in quarterly reports on Form 10-Q and current reports on Form 8-K filed or furnished with the SEC (herein, referred to as "Public Filings"). If any of these risks or uncertainties materialize, or if our underlying assumptions prove to be incorrect, actual results may vary significantly from what MSCI projected. Any forward-looking statement in this earnings presentation reflects MSCI's current views with respect to future events and is subject to these and other risks, uncertainties and assumptions relating to MSCI's operations, results of operations, growth strategy and liquidity. MSCI assumes no obligation to publicly update or revise these forward-looking statements for any reason, whether as a result of new information, future events, or otherwise, except as required by law.



OTHER INFORMATION

- Percentage changes and totals in this earnings presentation may not sum due to rounding.
- Percentage changes refer to the comparable period in 2017, unless otherwise noted.
- Gross sales include both recurring subscription and nonrecurring sales as reported in Table 6: Sales and Retention Rate by Segment (unaudited) of the press release reporting MSCI's financial results for second quarter 2018.
- Foreign currency exchange rate fluctuations reflect the difference between the current period results as reported compared to the current period results recalculated using the foreign currency exchange rates in effect for the comparable prior period. While operating revenues adjusted for the impact of foreign currency fluctuations includes asset-based fees that have been adjusted for the impact of foreign currency fluctuations, the underlying AUM, which is the primary component of asset-based fees, is not adjusted for foreign currency fluctuations. Approximately two-thirds of the AUM are invested in securities denominated in currencies other than the U.S. dollar, and accordingly, any such impact is excluded from the disclosed foreign currency adjusted variances.



Q2'18 – FINANCIAL RESULTS¹

Exceptional Revenue Growth

Revenue Growth Driven by Asset-Based Fees & Index Subscription

+15%

Subscription Run Rate Growth Reported / Organic

+9% / +10%

Continued Operational Efficiency

Adj. EBITDA Margin (Expansion) / Operating Margin (Expansion)

55.2% (+257 bps) /

47.8% (+157 bps)

Adj. EBITDA Growth / Operating Income Growth

+20% / +19%

Tax / Capital Optimization

Effective Tax Rate / (YoY Reduction)

25.3%

(558 bps)

Dividend Increase

+53%

Share Repurchases

\$155 million

1.0 million shares

Outstanding EPS Growth

Adjusted EPS

+37%

Diluted EPS

+44%

¹Percentage and other changes refer to Q2 2017 unless otherwise noted.



INVESTMENT ECOSYSTEM AND CLIENT OPPORTUNITIES

- Constructing single and multi-asset class portfolios on unified risk and performance architecture
- Generating efficiencies
- Differentiating strategy and demonstrating value

Asset Owners



- Focusing on total portfolio risk & return analysis
- Leveraging index-based products to achieve objectives
- Integrating ESG and Factors

Asset Managers



MSCI Mission Critical Ingredients



Broker Dealers

 Building index-based model portfolios with Factor and ESG considerations



Wealth Managers

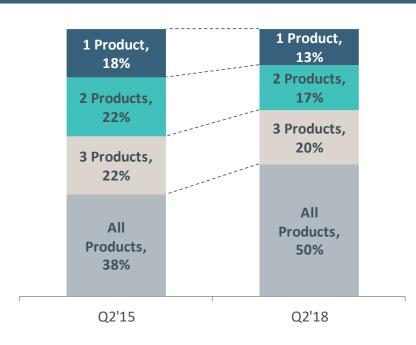
- Developing index-linked structured products with Factor and ESG considerations
- Focusing on market & counterparty risk

¹Solutions refers to the usage of our products and / or services by our clients to help them achieve their specific investment objectives.



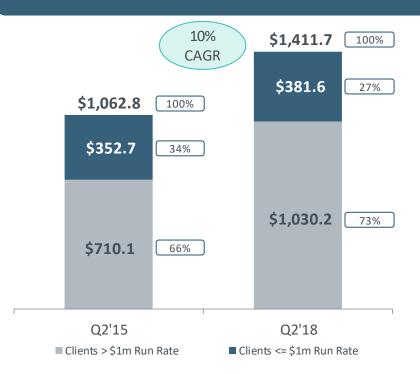
GROWING OPPORTUNITY WITH ONE MSCI CONTENT

Products¹ Purchased by Clients² % of Total Run Rate



- Higher % of clients buying across all product lines
- One MSCI focus; solutions-based approach

Run Rate by Client² Size



- Clients buying more products, expanding usage
- Enhanced go-to-market strategy enabling growth

²As of June 30, 2018, we had over 7,000 clients across 88 countries. To calculate the number of dients, we use the shipping address of the ultimate customer utilizing the product which counts affiliates, user locations, or business units within a single organization as separate clients. If we aggregate all related clients under their respective parent entity, the number of clients would be over 4,000, as of June 30, 2018. Run Rates above are based on parent entity.



¹Refers to products sold by our Index, Analytics, ESG and Real Estate segments.

Q2'18 FINANCIAL SUMMARY

(US\$ in millions)

Operating Revenue

+14.9% +14.5% ex FX



Operating Expenses

Operating Expenses +11.5% +10.3% ex FX



Operating Income

Adj. EBITDA +20.5% +20.9% ex FX 55.2% \$200.4 52.6% \$166.4 47.8% 46.2% \$173.5 \$146.1 Operating Income +18.8% +19.5% ex FX Q2'18 Q2'17

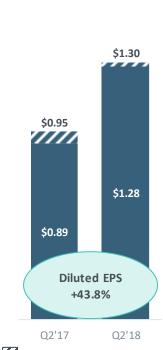
= Depreciation and Amortization

Adj. EBITDA Margin

Operating Margin

Earnings Per Share

Adj. EPS +36.8%



= Reflects the per diluted share addback of the after-tax impact of the amortization of acquired intangible assets, the impact of Tax Reform adjustments and, at times, certain other transactions or adjustments.

Cash Generation

Cash from Operations +69.5%



= Capex



Q2'18 VS. Q2'17 ADJUSTED EPS BRIDGE





SEGMENT RESULTS



Q2'18 SEGMENT RESULTS

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Adj. EBITDA

Year-over-Year Commentary

\$212.9m

+20% YoY

Negligible FX

\$157.5m

+22% YoY

74.0% Margin

- +13.2% recurring subscription revenue
- +30.4% asset-based fee (ABF) revenue:
 - +28.4% in equity ETF-related revenue
 - +39.3% in non-ETF passive products revenue
 - +9.1% in exchange-traded futures and options revenue

\$119.1m

+5% YoY

+7% ex FX, ex FEA¹

\$36.3m

+14% YoY

30.5% Margin

- Strong operating performance translating into revenue
- Solid demand for Factor analytics; Run Rate +7.7% YOY
- Strength in asset owner and asset manager segments
- Execution driving operating leverage and margin expansion

\$31.0m

+21% YoY

+18% ex FX

\$6.6m

+30% YoY

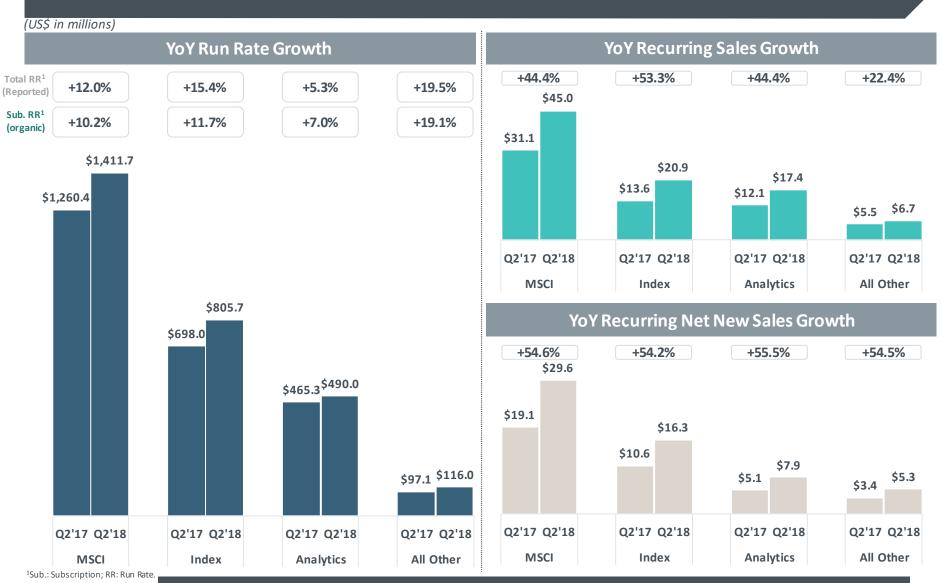
21.2% Margin

- Strong demand for ESG; revenue growth 26.2%
 - Strength across client segments and regions
- Real Estate revenue growth of 15.5%; 9.5% ex FX
- Adjusted EBITDA margin expansion of 146 bps to 21.2%
 - Investments in coverage, research and technology

¹ex FEA refers to excluding the impact of the divestiture of Financial Engineering Associates, Inc. ("FEA").



CONTINUED OPERATING MOMENTUM

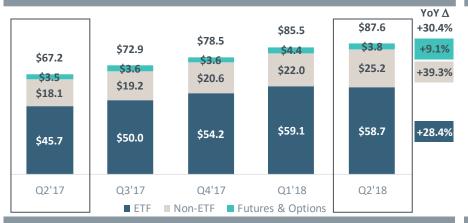




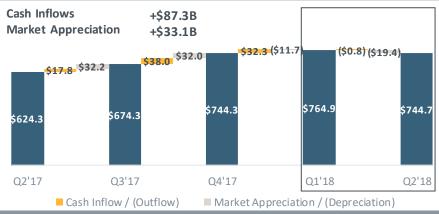
INDEX SEGMENT — ASSET-BASED FEES DETAIL

(US\$ in millions, except AUM in billions and Average BPS)

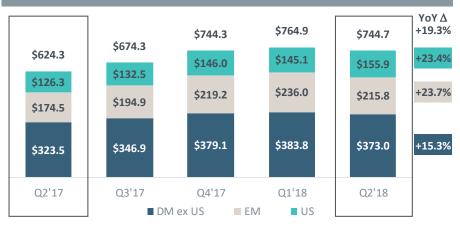
Quarterly Asset-Based Fees Revenue Trend



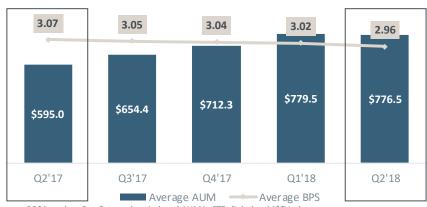
Quarter-End AUM & Market Movement of ETFs Linked to MSCI Indexes



Quarter-End AUM by Market Exposure¹ of ETFs Linked to MSCI Indexes



Quarterly Avg. AUM and Avg. BPS² of ETFs Linked to MSCI Indexes



²Average BPS based on Run Rate and period-end AUM in ETFs linked to MSCI Indexes.

 $Note: The AUM in \ ETFs \ also \ include \ AUM in \ Exchange \ Traded \ Notes, the \ value \ of \ which is \ less \ than 1.0\% \ of \ the \ AUM \ amounts \ presented.$



¹US = ETFs linked to MSCI indexes, the majority of whose weight is comprised of securities in MSCI Developed Market (DM) countries, primarily or exclusively in the US.

DM ex US = ETFs linked to MSCI indexes, the majority of whose weight is comprised of securities in MSCI DM countries other than the US.

EM = ETFs linked to MSCI indexes, the majority of whose weight is comprised of securities that are not in MSCI DM countries.

Prior periods have been reclassified to conform to the current period classification.

Q2 & 1H'18 AUM DRIVERS: MSCI-LINKED EQUITY ETFS









ANALYTICS SUBSCRIPTION RUN RATE GROWTH

Capabilities

Q2'18 Run Rate

YoY¹%

Growth Drivers

Multi-Asset Class & Fixed Income

\$303 million 62% of Run Rate

+10%

 Need for complete solutions across reporting, regulatory compliance and risk management

 Continued outsourcing of "non-core" operations to improve efficiencies

Equity

\$133 million 27% of Run Rate

+7%

Need for portfolio construction tools and integrated content

 Increasing demand for Factor models, particularly China

• Keyingredient for Factor Index

Other

\$54 million 11% of Run Rate (7%)

 Migrating functionalities to enhance growing products

 Divested non-core products (e.g., FEA, InvestorForce)

Q2'18 EBITDA Margins: 30.5%, +244 bps vs. Prior Year

¹YoY Run Rate growth is adjusted for the impact of the divestiture of FEA.

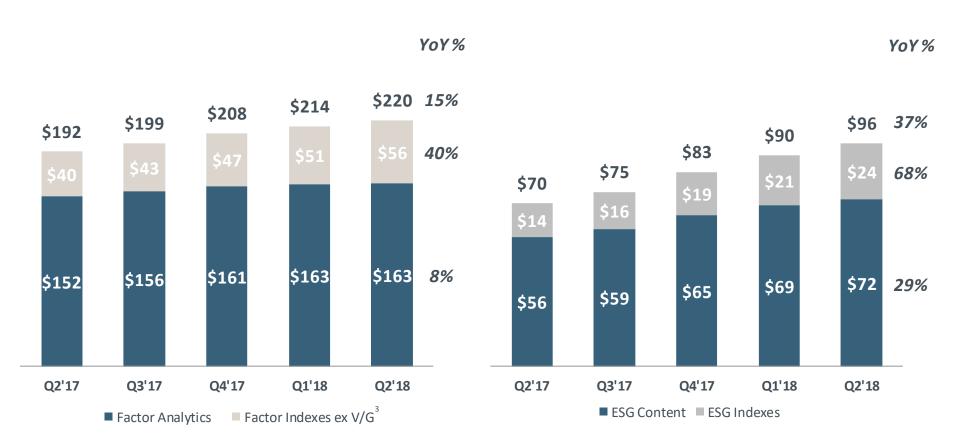


INTEGRATED CONTENT INNOVATION

(US\$ in millions)

Factor Index and Analytics Run Rate Growth¹

ESG Content and ESG Index Run Rate Growth²



¹ Factor Index Run Rate includes Factor related Index subscription and asset-based fees Run Rate, and Factor Analytics Run Rate includes Factor module Run Rate in the Analytics segment.

 $^{^2}$ ESG Research includes ESG segment Run Rate, and ESG Index includes ESG-related Index subscription Run Rate.





CAPITAL, LIQUIDITY AND GUIDANCE



CAPITAL AND LIQUIDITY

(US\$ in millions)

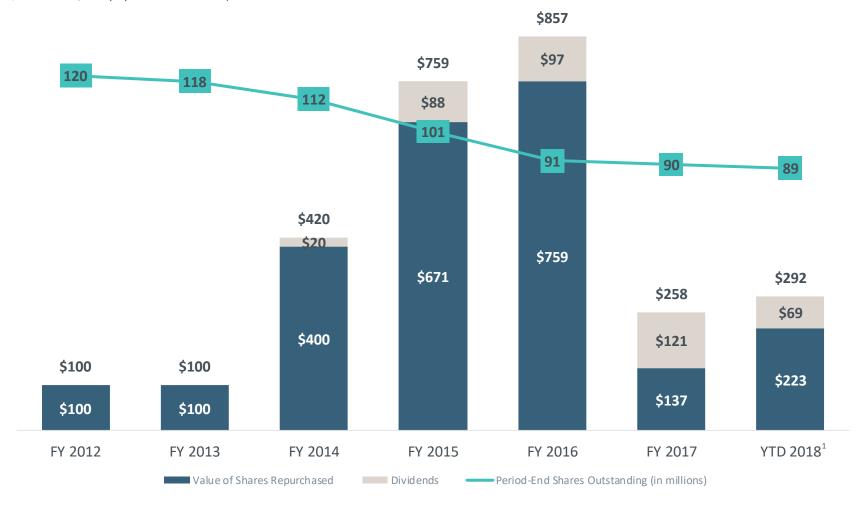
Capital Position (As of 0	6/30/18)	Continued Capital Discipline					
Total Cash	\$1,368		 Board approved 53% increase to quarterly dividend (\$0.58 per share) 				
Total Debt ¹	\$2,600 Retu Cap		 Increase in dividend payout ratio target to 40.0% - 50.0% of adjusted EPS 				
Net Debt ¹	\$1,232						
Total Debt / Adj. EBITDA	3.6x	Excess	Strong balance sheet provides optionality				
Net Debt / Adj. EBITDA	1.7x	Cash	 Disciplined and consistent approach to deployment 				

¹Excludes deferred financing fees of \$26.3 million as of June 30, 2018.



STRONG TRACK RECORD OF RETURNING CAPITAL

(US\$ in millions, except period-end shares)



¹From January 1, 2018 through June 30, 2018.



FULL YEAR 2018 GUIDANCE

(US\$ in millions)

	Full Year 2018 Guidance						
	Previous	Current					
Operating Expenses	\$725 - \$750	\$725 - \$750					
Adjusted EBITDA Expenses	\$645 - \$665	\$645 - \$665					
Interest Expense ¹	\$116	\$133					
Effective Tax Rate	21.0% - 24.0%	21.0% - 24.0%					
Net Cash Provided by Operating Activities	\$490 - \$540	\$490 - \$540					
Capex	(\$50 - \$40)	(\$50 - \$40)					
Free Cash Flow	\$440 - \$500	\$440 - \$500					

¹As previously disclosed in connection with the completion of the \$500 million notes offering on May 18, 2018, interest expense, including the amortization of financing fees, is now expected to be approximately \$133 million, assuming no additional financings.

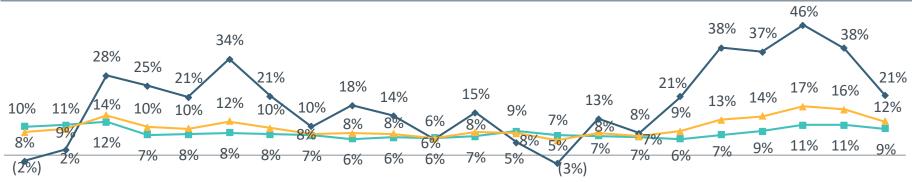


APPENDIX



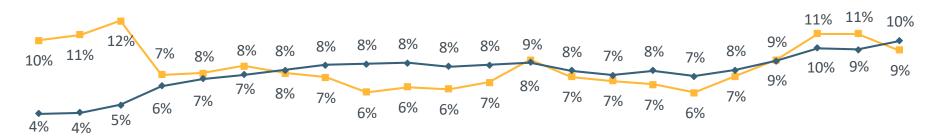
Q1'13 – Q2'18 YoY RUN RATE GROWTH TREND

YoY Run Rate Growth as Reported



Q1'13 Q2'13 Q3'13 Q4'13 Q1'14 Q2'14 Q3'14 Q4'14 Q1'15 Q2'15 Q3'15 Q4'15 Q1'16 Q2'16 Q3'16 Q4'16 Q1'17 Q2'17 Q3'17 Q4'17 Q1'18 Q2'18

YoY Subscription Run Rate Growth as Reported vs. Organic Growth



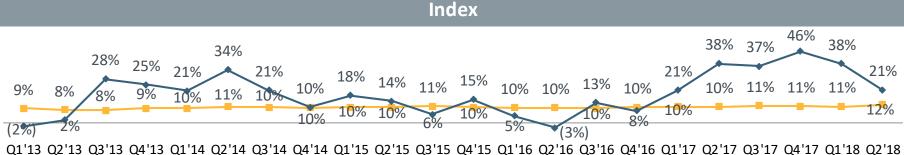
Q1'13 Q2'13 Q3'13 Q4'13 Q1'14 Q2'14 Q3'14 Q4'14 Q1'15 Q2'15 Q3'15 Q4'15 Q1'16 Q2'16 Q3'16 Q4'16 Q1'17 Q2'17 Q3'17 Q4'17 Q1'18 Q2'18

--- Subscription Run Rate Growth as Reported

→ Organic Subscription Run Rate Growth



Q1'13 – Q2'18 YoY SEGMENT RUN RATE GROWTH TREND



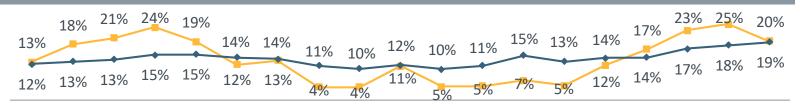
Q1 13 Q2 13 Q3 13 Q4 13 Q1 14 Q2 14 Q3 14 Q4 14 Q1 15 Q2 15 Q3 15 Q4 15 Q1 16 Q2 16 Q3 16 Q4 16 Q1 17 Q2 17 Q3 17 Q4 17 Q1 18 Q2 16 Q3 16 Q4 16 Q1 17 Q2 17 Q3 17 Q4 17 Q1 18 Q2 16 Q3 16 Q3 16 Q4 16 Q1 17 Q2 17 Q3 17 Q4 17 Q1 18 Q2 16 Q3 16 Q3 16 Q4 16 Q1 17 Q3 17 Q4 17 Q1 18 Q2 16 Q3 16 Q3 16 Q4 16 Q1 17 Q3 17 Q4 17 Q1 18 Q2 16 Q3 16 Q3 16 Q4 16 Q1 17 Q3 17 Q4 17 Q1 18 Q2 17 Q3 17 Q4 17 Q1 18 Q2 17 Q3 17 Q4 17 Q1 18 Q2 18 Q3 18 Q3 18 Q4 18 Q3 18 Q4 18 Q3 16 Q4 16 Q1 17 Q3 17 Q4 17 Q1 18 Q2 18 Q3 18 Q4 18 Q3 18 Q4 18 Q3 18 Q4 18 Q4 18 Q3 18 Q4 Q4 18 Q4 18 Q4 Q4 Q4 18 Q4 Q4

Analytics 8% 8% 7% 7% 6% 6% 5% 6% 6% 6% 5% 5% 5% 5% 4% 4% 4% 3% 4% 7% 7% 7% 5% 2% 5% 5% 5% 1% 5% 4% 4% 3% 4% 3% 3%

Q1'13 Q2'13 Q3'13 Q4'13 Q1'14 Q2'14 Q3'14 Q4'14 Q1'15 Q2'15 Q3'15 Q4'15 Q1'16 Q2'16 Q3'16 Q4'16 Q1'17 Q2'17 Q3'17 Q4'17 Q1'18 Q2'18

Subscription Run Rate Growth as Reported Organic Subscription Run Rate Growth





Q4'13 Q1'14 Q2'14 Q3'14 Q4'14 Q1'15 Q2'15 Q3'15 Q4'15 Q1'16 Q2'16 Q3'16 Q4'16 Q1'17 Q2'17 Q3'17 Q4'17 Q1'18 Q2'18

——Subscription Run Rate Growth as Reported

Organic Subscription Run Rate Growth



RECONCILIATION OF ADJUSTED EBITDA TO NET INCOME

		-	Three	Six Months Ended												
		June 30,		June 30,		Mar. 31,		June 30,		June 30,						
In thousands		2018		2017(1)	2018		2018		2017(1)							
Index adjusted EBITDA	\$ 157,516		\$	129,519	\$	145,929	\$	303,446	\$	245,196						
Analytics adjusted EBITDA		36,327		31,805		33,593		69,920		61,405						
All Other adjusted EBITDA		6,582		5,057		7,187		13,768		10,601						
Consolidated adjusted EBITDA		200,425	166,381		186,708		387,134			317,202						
Amortization of intangible assets		19,537		19,537		19,537		19,537		11,122		11,338		30,875		22,373
Depreciation and amortization of property,																
equipment and leasehold improvements		7,377		9,159		8,205		15,582		17,997						
Operating income		173,511		173,511		173,511		173,511		146,100		167,166		340,677		276,832
Other expense (income), net		17,188		28,589		27,728		44,916		57,696						
Provision for income taxes		39,494		36,245		24,346		63,840		64,919						
Net income	\$	116,829	\$	81,266	\$	115,092	\$	231,921	\$	154,217						

¹As a result of the adoption of recent accounting guidance, the Company has restated its adjusted EBITDA by reclassifying \$0.1 million and \$0.3 million of non-service related pension costs out of adjusted EBITDA expenses for the three and six months ended June 30, 2017, respectively.



RECONCILIATION OF ADJUSTED NET INCOME AND ADJUSTED EPS TO NET INCOME AND EPS

		T	hree I	Six Months Ended						
		June 30,	J	une 30,		Mar. 31,		June 30,		June 30,
In thousands, except per share data	2018		2017		2018		2018			2017
Net income	\$	116,829	\$	81,266	\$	115,092	\$	231,921	\$	154,217
Plus: Amortization of acquired intangible assets		17,029		10,119		9,207		26,236		20,649
Less: Gain on divestiture		(10,636)		(771)		_		(10,636)		(771)
Less: Tax Reform adjustments		_		_		(1,601)		(1,601)		_
Less: Income tax effect		(4,121)		(3,146)		(1,608)		(5,729)		(6,118)
Adjusted net income	\$	119,101	\$	87,468	\$	121,090	\$	240,191	\$	167,977
Diluted EPS	\$	1.28	\$	0.89	\$	1.24	\$	2.52	\$	1.68
Plus: Amortization of acquired intangible assets		0.19		0.11		0.10		0.28		0.23
Less: Gain on divestiture		(0.12)		(0.01)		_		(0.12)		(0.01)
Less: Tax Reform adjustments		_		_		(0.02)		(0.02)		_
Less: Income tax effect		(0.05)		(0.04)		(0.01)		(0.05)		(0.07)
Adjusted EPS	\$	1.30	\$	0.95	\$	1.31	\$	2.61	\$	1.83



RECONCILIATION OF ADJUSTED EBITDA EXPENSES TO OPERATING EXPENSES

				hree Months Ended				Six Mon	ths End	ded	Full-Year
	June 30,		June 30,		Mar. 31,		June 30,		June 30, Ju		2018
In thousands		2018		2017(1)		2018		2018		2017(1)	Outlook(2)
Index adjusted EBITDA expenses	\$	55,418	\$	47,637	\$	55,984	\$	111,402	\$	95,395	
Analytics adjusted EBITDA expenses		82,792		81,562		85,395		168,186		164,382	
All Other adjusted EBITDA expenses		24,411		20,509		23,228		47,640		40,317	
Consolidated adjusted EBITDA expenses		162,621		149,708		164,607		327,228		300,094	\$645,000 - \$665,000
Amortization of intangible assets		19,537		11,122		11,338		30,875		22,373	
Depreciation and amortization of property,											82,000
equipment and leasehold improvements		7,377		9,159		8,205		15,582		17,997	
Total operating expenses	\$	189,535	\$	169,989	\$	184,150	\$	373,685	\$	340,464	\$725,000 - \$750,000

²We have not provided a line-item reconciliation for adjusted EBITDA expenses to total operating expenses for this future period because we do not provide guidance on the individual reconciling items between total operating expenses and adjusted EBITDA expenses.



¹As a result of the adoption of recent accounting guidance, the Company has restated its adjusted EBITDA by reclassifying \$0.1 million and \$0.3 million of non-service related pension costs out of adjusted EBITDA expenses for the three and six months ended June 30, 2017, respectively.

RECONCILIATION OF FREE CASH FLOW TO NET CASH PROVIDED BY OPERATING ACTIVITIES

	Three Months Ended							Six Mont	hs End	Full-Year	
	June 30,		June 30,		Mar. 31,		J	June 30,		lune 30,	2018
In thousands		2018		2017		2018		2018		2017	Outlook(1)
Net cash provided by operating activities	\$	207,165	\$	122,217	\$	88,597	\$	295,762	\$	159,232	\$490,000 - \$540,000
Capital expenditures		(2,967)		(3,729)		(1,512)		(4,479)		(11,051)	
Capitalized software development costs		(4,238)		(3,306)		(4,360)		(8,598)		(5,613)	
Capex		(7,205)		(7,035)		(5,872)		(13,077)		(16,664)	(50,000 - 40,000)
Free cash flow	\$	199,960	\$	115,182	\$	82,725	\$	282,685	\$	142,568	\$440,000 - \$500,000

¹We have not provided a line-item reconciliation for free cash flow to net cash from operating activities for this future period because we do not provide guidance on the individual reconciling items between net cash from operating activities and free cash flow.



RECONCILIATION OF EFFECTIVE TAX RATE TO ADJUSTED TAX RATE

Effective tax rate
Less: Tax Reform impact on effective tax rate
Adjusted tax rate

Th	ree Months Ended	Six Month	is Ended			
June 30,	June 30,	Mar. 31,	June 30,	June 30,		
2018	2017	2018	2018	2017		
25.26%	30.84%	17.46%	21.59%	29.63%		
%	-%	1.15%	0.54%	_%		
25.26%	30.84%	18.61%	22.13%	29.63%		



USE OF NON-GAAP FINANCIAL MEASURES

- MSCI has presented supplemental non-GAAP financial measures as part of this earnings presentation. Reconciliations are provided in slides 23-27 above that reconcile each non-GAAP financial measure with the most comparable GAAP measure. The non-GAAP financial measures presented in this earnings presentation should not be considered as alternative measures for the most directly comparable GAAP financial measures. The non-GAAP financial measures presented in this earnings presentation are used by management to monitor the financial performance of the business, inform business decision-making and forecast future results.
- "Adjusted EBITDA" is defined as net income before (1) provision for income taxes, (2) other expense (income), net, (3) depreciation and amortization of property, equipment and leasehold improvements, (4) amortization of intangible assets and, at times, (5) certain other transactions or adjustments.
- "Adjusted EBITDA expenses" is defined as operating expenses less depreciation and amortization of property, equipment and leasehold improvements and amortization of intangible assets and, at times, certain other transactions or adjustments.
- "Adjusted net income" and "adjusted EPS" are defined as net income and diluted EPS, respectively, before the after-tax impact of the amortization of acquired intangible assets, the impact of Tax Reform adjustments and, at times, certain other transactions or adjustments.
- "Adjusted tax rate" is defined as the effective tax rate excluding the impact of Tax Reform.
- "Capex" is defined as capital expenditures plus capitalized software development costs.
- "Free cash flow" is defined as net cash provided by operating activities, less Capex.

- We believe adjusted EBITDA and adjusted EBITDA expenses are meaningful measures of the operating performance of MSCI because they adjust for significant one-time, unusual or non-recurring items as well as eliminate the accounting effects of capital spending and acquisitions that do not directly affect what management considers to be our core operating performance in the period.
- We believe adjusted net income and adjusted EPS are meaningful measures of the performance of MSCI because they adjust for the after-tax impact of significant one-time, unusual or non-recurring items as well as eliminate the accounting effects of acquisitions that do not directly affect what management considers to be our core performance in the period.
- We believe that free cash flow is useful to investors because it relates
 the operating cash flow of MSCI to the capital that is spent to continue
 and improve business operations, such as investment in MSCI's existing
 products. Further, free cash flow indicates our ability to strengthen
 MSCI's balance sheet, repay our debt obligations, pay cash dividends
 and repurchase shares of our common stock.
- We believe that adjusted tax rate is useful to investors because it increases the comparability of period-to-period results by adjusting for the estimated netimpact of Tax Reform.
- We believe that the non-GAAP financial measures presented in this earnings presentation facilitate meaningful period-to-period comparisons and provide a baseline for the evaluation of future results.
- Adjusted EBITDA expenses, adjusted EBITDA, adjusted net income, adjusted EPS, adjusted tax rate, Capex and free cash flow are not defined in the same manner by all companies and may not be comparable to similarly-titled non-GAAP financial measures of other companies.



USE OF OPERATING METRICS

- MSCI has presented supplemental key operating metrics as part of this earnings presentation, including Run Rate, subscription sales and cancellations, non-recurring sales and Retention Rate.
- Retention Rate for a period is calculated by annualizing the cancellations for which we have received a notice of termination or for which we believe there is an intention not to renew during the period, and we believe that such notice or intention evidences the client's final decision to terminate or not renew the applicable agreement, even though such notice is not effective until a later date. This annualized cancellation figure is then divided by the subscription Run Rate at the beginning of the year to calculate a cancellation rate. This cancellation rate is then subtracted from 100% to derive the annualized Retention Rate for the period. Retention Rate is computed by segment on a product/service-by-product/service basis. In general, if a client reduces the number of products or services to which it subscribes within a segment, or switches between products or services within a segment, we treat it as a cancellation for reporting purposes, except in the case of a product or service switch that management considers to be a replacement product or service. In those replacement cases, only the net change to the client subscription, if a decrease, is reported as a cancel. In the Analytics and the ESG segments, substantially all product or service switches are treated as replacement products or services and netted in this manner, while in our Index and Real Estate segments, product or services witches that are treated as replacement products or services and receive netting treatment occur only in certain limited instances. In addition, we treat any reduction in fees resulting from a down-sale of the same product or service as a cancellation to the extent of the reduction. This definition of Retention Rate has been revised to describe our methodology for calculating cancellations. We believe this methodology has been applied in all material respects in calculating cancellation rates reported in the prior periods covered in our Form 10-K for the year ended December 31, 2017 and in our Form 10-Q for the guarter ended March 31, 2018, and accordingly,
- we do not believe changes to previously reported cancellation rates are required. Beginning in the second quarter 2018, "Aggregate Retention Rate" is referred to as "Retention Rate."
- Run Rate estimates at a particular point in time the annualized value of the recurring revenues under our client license agreements ("Client Contracts") for the next 12 months, assuming all Client Contracts that come up for renewal are renewed and assuming thencurrent currency exchange rates, subject to the adjustments and exclusions described elsewhere in our Public Filings. For any Client Contract where fees are linked to an investment product's assets or trading volume/fees, the Run Rate calculation reflects, for ETFs, the market value on the last trading day of the period, for futures and options, the most recent quarterly volumes, and/or reported exchange fees, and for other non-ETF products, the most recent client reported assets. Run Rate does not include fees associated with "one-time" and other non-recurring transactions. In addition, we add to Run Rate the annualized fee value of recurring new sales, whether to existing or new clients, when we execute Client Contracts, even though the license start date, and associated revenue recognition, may not be effective until a later date. We remove from Run Rate the annualized fee value associated with products or services under any Client Contract with respect to which we have received a notice of termination or non-renewal during the period and have determined that such notice evidences the client's final decision to terminate or not renew the applicable products or services, even though such notice is not effective until a later date.
- "Organic subscription Run Rate growth" is defined as the period over period Run Rate growth, excluding the impact of changes in foreign currency and the first year impact of any acquisitions. It is also adjusted for divestitures. Changes in foreign currency are calculated by applying the currency exchange rate from the comparable prior period to current period foreign currency denominated Run Rate.



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